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Leadership Excellence

Thursday, April 28, 2016

9:00 a.m. – 12 noon

Registration begins at 8:30 a.m.

At the heart of effective leadership are abilities to communicate effectively, build strong relationships, and influence to shape a healthy workplace culture that drives engagement and extraordinary results. In this training, leaders and aspiring leaders experientially gain practical tools that support them in having effective and sometimes difficult leadership conversations that build and strengthen relationships with diverse constituents, increase team collaboration, manage increased levels of complexity and increase capacity and agility to lead the most challenging environments.

Learning Objectives:

- Setting Goals
- Learning to Learn
- How Beliefs Influence Listening
- Giving and receiving Feedback and Feedforward
- How to Engage Employees
- Tapping into Emotional Intelligence
- How to be a Compassionate Leader

Presenter: Libby Graves, MBA, PCC Libby Graves is an Executive Coach bringing more than 25 years of experience in leadership positions at Fortune 100 companies with a firsthand understanding of the constantly changing demands of the workplace and what it takes to lead. She loves working with clients from around the world in diverse, multi-cultural environments. Libby is inspired to work with leaders who want to be at their best and bring compassion to the workplace. In doing so, they give everyone permission to do the same. They will cultivate the collective strengths of the team and create a healthy work culture that results in fulfillment and increased productivity.

Name _____ Title _____

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___ **Member @ 60.00** (\$55.00 for each additional attendee from the same agency)
___ **Non-Member @ 90.00**

Method of payment ___ Visa ___ Mastercard ___ Check enclosed (payable to Maryland Works, Inc)

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ADA Accommodations (please specify) _____ **Deadline for special needs is two weeks prior to program date**